



Adobe Acrobat XI and Adobe Reader XI End of Support Announcement

As outlined in the [Adobe Support Lifecycle Policy](#), Adobe provides five years of product support from the general availability date of Adobe Acrobat and Adobe Reader. In line with that policy, [support for Adobe Acrobat 11.x and Adobe Reader 11.x will end on 15 Oct, 2017](#).

End of Support

End of Support means that Adobe will no longer provide technical support or distribute runtimes, including product and/or security updates, for all derivatives of a product or product version (e.g. localized versions, minor upgrades, operating systems, dot and double-dot releases, and connector products).

What does this mean for me?

While you may continue to use Acrobat and Reader XI, Adobe will no longer provide any updates or address any existing bugs or security issues in the software. Technical support for this version of Acrobat will also be discontinued.

What should I do now?

For the most reliable and secure experience using Adobe Acrobat software, we recommend upgrading to the latest versions of Adobe Acrobat DC and Adobe Acrobat Reader DC. This will ensure that you benefit from all new functional enhancements and security updates, not to mention support for newer operating systems.

Additional Resources

For more information on the Adobe Support Lifecycle Policy, visit <http://www.adobe.com/support/products/enterprise/eol>.

For a complete list of Adobe products and technical support periods covered under the policy, visit http://www.adobe.com/support/products/enterprise/eol/eol_matrix.html

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Registered number: 344992